

Telenurse – One Sitting

Assessment Fact Sheet

Overview

The Telenurse solution is for positions in a healthcare environment that interact with patients over the telephone. Sample tasks for this job include, but are not limited to: accurately understanding patient's symptoms via the telephone, systematically working through patient symptoms to arrive at the correct diagnosis, and recalling facts from the call for documentation. Potential job titles that use this solution are: Telenurse, Telephone Nurse, or On Call Nurse.

Job Level	Mid-level
Job Family/Title	Healthcare

Details

Average Testing Time (minutes)	68 minutes
Maximum Number of Questions	227 questions
Number of Sitzings	One
Designed for Unproctored Environment	Yes
Question Format	Multiple Choice, Multiple Choice - Adaptive

Knowledge, Skills, Abilities and Competencies Measured

Medical Terminology: Measures the candidate's knowledge of common medical terms, prefixes, and suffixes being used today. Designed for all health care professionals, this test covers the following topics: Anatomical Mapping, Cardiovascular System, Digestive System, Endocrine System/Lymphatic/Urinary Systems, Musculoskeletal System, Nervous System, Reproductive System, Respiratory System, and Specific Field-Related Terms/Etymology. This test will verify an individual's knowledge of the concepts and subjects tested. The results of this test do not imply that the individual possesses the necessary skills to perform a specific procedure or treatment, nor is licensed or authorized to practice any health care profession under any applicable laws.

Motivation: This component measures the tendency to set and accomplish challenging goals, while persisting in the face of significant obstacles. This trait is characterized by: working hard; taking satisfaction and pride in producing high quality work; and being competitive.

Assertiveness: This component measures the tendency of a person's effectiveness in directing and influencing others. This trait is characterized by: persuading and negotiating effectively with others; influencing others' decision-making; and coordinating others' efforts to accomplish work.

Responsibility: This component measures the tendency of a person's responsibility for his/her own actions and a commitment to performing assigned tasks. This trait is characterized by: reliability; proactive involvement in work; and a dedication to complete even the most mundane tasks.

Emotional Resilience: This is a measure of optimism, empathy, and emotional control. It shows a tendency to believe good things are possible, be even-tempered, and understand what others are experiencing. This trait is characterized by: a desire to listen, understand, and accept others' problems or opinions; an ability to communicate to others the understanding of their experiences; an ability to be respectful and non-judgmental; a capacity to identify with others on an emotional level; the ability to stay calm and collected when confronted with adversity, frustration, or difficult situations; the ability to avoid being defensive; the absence of extreme mood swings; generally high spirits; and an attitude of enthusiasm, joy, and excitement.

Professional Potential: Measures the tendency to have potential for professional success across industry type and functional area. This is characterized by scores that are derived from responses to questions regarding academic and social background, and aspirations concerning work.

Deductive Reasoning Ability: Measures the ability to draw logical conclusions based on information provided, identify strengths and weaknesses of arguments, and complete scenarios using incomplete information. It provides an indication of how an individual will perform when asked to develop solutions when presented with information and draw sound conclusions from data. This form of reasoning is commonly required -making in many different types of jobs at many levels.

Example Questions

Choose which of the two statements below is more true of you.

- a.) I don't go out of my way to seek leadership roles, but others often look to me for guidance and direction.
- b.) Although I have the ability to guide others' work, I prefer to let someone else take that responsibility.

The on-the-job help I've gotten from supervisors I've had has been:

- a) outstanding
- b) very good
- c) good
- d) fair
- e) poor
- f) none of my supervisors has really helped me



If I am uncertain how to handle a patient's needs I:

- a) use my best judgment.
- b) ask my supervisor or coworker.
- c) rely on previous experiences to guide me.
- d) do what the patient requests.

You are scheduling appointments with clients C, D, E, F, and G for Monday through Friday, during the 9 to 10 A.M. slot.

G gets the Monday appointment and C the Friday appointment.
F has an appointment exactly two days after E.

Referring to the information above, which one of the following CANNOT be true?

- a.) D's appointment is after F's appointment.
- b.) E's appointment is before D's appointment.
- c.) D's appointment is later than G's appointment.
- d.) E's appointment is the day immediately after G's appointment.
- e.) D's appointment is on Wednesday.

Example Reports

Recruiter Report : Healthcare 5.5: Telenurse - Short Form

Applicant Information

Name:
Application Date: Tue Oct 27 14:07:00 EDT 2009
Applicant ID: 12408787
Session ID: 700401420634986365

This report is confidential and its contents are intended to assist in the prediction of an applicant's work behavior. If you would like more information about this interpretive report or other products that PreVisor offers, please contact your account representative.

Overall Score

Recommended ✓

	Low	Medium	High
Percentile	30	70	100
Overall Score	98 ◆		

Detailed Results

	Low	Medium	High
Percentile	30	70	100
Medical Terminology	84 ◆		
Motivation	88 ◆		
Assertiveness	99 ◆		
Responsibility	85 ◆		
Emotional Resilience	68 ◆		
Professional Potential	52 ◆		
Deductive Reasoning Ability	98 ◆		

Score Interpretation

Medical Terminology

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The candidate is more likely than others to demonstrate a consistent knowledge of common medical terms, prefixes, and suffixes. The candidate will be able to appropriately understand and use medical terminology within his/her role.