

## **Network Technical Support**

## **Assessment Fact Sheet**

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**Details** 

The Network Technical Support test measures knowledge of Network Technical Support. It is designed for IT professionals who are responsible for the setup, configuration and maintenance of a network and those responsible for end user network support. This support could be face to face or via a help desk.

Job Family/Title	Network Support Specialists/Technicians		
Average Testing Time (minutes)	29 minutes		
Allowed Time (minutes)	90 minutes		
Maximum Number of Questions	30 questions		
Number of Sittings	One		
Designed for Unproctored Environment	Yes		

Multiple Choice - Adaptive

Information Technology

Knowledge, Skills, Abilities and Competencies Measured The following areas are covered:

End User Support

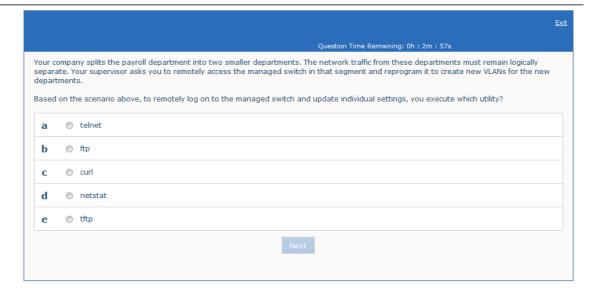
**Question Format** 

**Product Category** 

- Network Design
- Network Health
- Network Security
- · Switching and Routing
- WAN Support
- Wired LAN Support
- Wireless LAN Support



## **Example Questions**



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