

# Customer Requirements Analysis

## Assessment Fact Sheet

### Overview

The Customer Requirements Analysis test measures the candidate's knowledge of customer requirements and the software development process. Designed for experienced programmers and analysts, this test covers the following topics: Analysis, Building the System, Data Gathering Methods, Defining the System, Documenting, Problem Analysis, User Needs Analysis, and Validation.

Job Level	Individual Contributor
Job Family/Title	Programmer, Analyst

### Details

Average Testing Time (minutes)	20 minutes
Allowed Time (minutes)	90 minutes
Maximum Number of Questions	30 questions
Designed for Unproctored Environment	Yes
Question Format	Multiple Choice – Adaptive
Product Category	Information Technology

### Knowledge, Skills, Abilities and Competencies Measured

Measures knowledge of the following Customer Requirements Analysis 8 topics:

- Analysis
- Building the System
- Data Gathering Methods
- Defining the System
- Documenting
- Problem Analysis
- User Needs Analysis
- Validation

## Example Questions

Which one of the following directly causes new requirements to be added to a project?

- ☐ a Changed business practices
- ☐ b Faster network speeds
- ☐ c Finding certain functions unnecessary
- ☒ d Expanded memory
- ☐ e Increased CPU power

shl PREVISOR Time Remaining for this Question: 01 : 2m : 48s Next Exit CUSTOMER\_REQ\_ANALYSIS\_BB\_R1\_BB\_0117\_R1

## Example Reports

Test: Customer Requirements Analysis

This report is confidential and its contents are intended to assist in the prediction of an applicant's work behavior. If you would like more information about this interpretive report or other products, please contact your account representative.

Score: 3.94

Proficiency Level: Advanced (3.51 - 4.50)

The candidate has mastered the basic concepts of Customer Requirements Analysis (Analysis Methodologies, Documentation of Functional Requirements, Documentation of Non-Functional Requirements) and intermediate Customer Requirements Analysis concepts (Supporting Analysis Development, Stakeholder Relations, Requirements Management). The candidate is likely proficient with more advanced Customer Requirements Analysis concepts such as:

- Requirements Approaches
- Eliciting Requirements
- Requirements Discovery

At the Advanced level, the candidate will be capable of working on projects involving Customer Requirements Analysis and will be capable of mentoring others on most projects in this area.

Percentile Comparisons

The percentile score indicates how well the candidate scored relative to other candidates in the comparison population indicated by the score.

Percentile Comparisons			
	Low	Medium	High
Percentile	30	70	100
Global Population	99		

Detail Item Results						
Order	Question	Topic	Description	Skill Level	Time Taken (Seconds)	Is Correct
1	CUSTOMER_REQ_ANALYSIS_BB_R1_BB_0050_R1	Documentation of Functional Requirements	Writing Specifications	Basic	96.9	No
2	CUSTOMER_REQ_ANALYSIS_BB_R1_BB_0104_R1	Requirements Discovery	Determining Goals Prerequisites	Advanced	163.9	No
3	CUSTOMER_REQ_ANALYSIS_BB_R1_BB_0016_R1	Analysis Methodologies	Linear Development	Basic	101.0	No
4	CUSTOMER_REQ_ANALYSIS_BB_R1_BB_0044_R1	Documentation of Functional Requirements	Business Rules	Basic	166.8	Yes
5	CUSTOMER_REQ_ANALYSIS_BB_R1_BB_0110_R1	Requirements Discovery	User Activity Observation	Advanced	150.4	Yes